

## County of Los Angeles

## Sheriff's Bepartment Headquarters 4700 Ramona Boulevard Monterey Park, California 91754–2169



August 2, 2005

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

APPROVE AMENDMENT NUMBER 11 OF AGREEMENT NUMBER 72017 WITH HEWLETT PACKARD COMPANY (ALL DISTRICTS) (3 VOTES)

CIO RECOMMENDATION: (X) APPROVE ( ) APPROVED WITH MODIFICATION ( ) DISAPPROVE

## IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve and instruct the Chair to sign the attached Amendment Number 11 to Agreement Number 72017 with Hewlett Packard Company (HP), a Delaware corporation for maintenance of HP computer hardware, which will extend the Agreement for a period not to exceed six (6) months.

## PURPOSE/JUSTIFICATION OF RECOMMENDED ACTIONS

The purpose of the recommended action is to seek Board approval of the extended period of performance. Approval of this Amendment will allow the Sheriff's Department to keep its Mobile Digital Communications System (MDCS) computer equipment maintained in working condition, thereby enabling the Department to continue providing 24 hours a day, seven (7) days a week service to over 2.6 million residents of Los

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Angeles County. Also, this extension is needed to allow the Department to complete its solicitation process for a new computer hardware maintenance service agreement. The solicitation has been posted on the County Website. The MDCS is a computer–aided dispatch system that supports 9-1-1 emergency calls to Sheriff's patrol vehicles in the field and is located at the Sheriff's Communications Center and at substations throughout the County.

## Implementation of Strategic Plan Goals

The service provided under this Agreement supports the County's Strategic Goals Number 1, Service Excellence, and Number 8, Public Safety, by providing Los Angeles County Sheriff's Department a Mobile Digital Communications System to support 9-1-1 emergency calls to patrol vehicles.

## FINANCING/FISCAL IMPACT

The original contract allocation is \$2,178,504 of which there is a remaining balance of \$216,480. The Sheriff's Department has identified funding in the amount of \$216,480 in its Fiscal Year 2005-06 adopted Budget to cover the anticipated level of service for the six (6) month period.

## FACTS AND PROVISIONS/LEGAL REQUIREMENTS

This Agreement, approved by the Board on February 9, 1999, is for the HP computer hardware maintenance services for its MDCS computer-aided dispatch system.

The Contractor is in compliance with all Board, Chief Administrative Office, and County Counsel requirements, including Jury Service Program and Safely Surrendered Baby Law.

Under this Amendment, HP will not be asked to perform services, which exceed the scope of the work or contract dates.

County Counsel has reviewed and approved Amendment Number 11 as to form.

The Chief Information Officer (CIO) has reviewed and approved this amendment.

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## **CONTRACTING PROCESS**

The Department has posted a solicitation on the County Website to solicit bids from potential vendors to establish a new computer hardware maintenance service agreement.

## IMPACT ON CURRENT SERVICES

This Amendment Number 11 will ensure continued and uninterrupted Hewlett Packard computer hardware maintenance service for existing equipment, which supports the Sheriff's MDCS.

## CONCLUSION

Upon approval by your Board, please return two copies of the adopted Board letter and two original executed copies of this Amendment to the Sheriff's Department, Contracts Unit.

Respectfully submitted,

Reviewed by:

LEROY D. BACA

SHERIFF

JON W. FULLINWIDER♥ CHIEF INFORMATION OFFICER (See attached analysis)

#### **COUNTY OF LOS ANGELES**

## AMENDMENT NO. 11 TO AGREEMENT NO. 72017 FOR THE PROVISION OF HARDWARE COMPUTER MAINTENANCE

This Amendment Number 11 ("Amendment") is entered into by and between the County of Los Angeles (hereinafter "COUNTY") and Hewlett Packard Company, a Delaware corporation (hereinafter "CONTRACTOR"), effective as of August 9, 2005, based on the following recitals:

- A. WHEREAS, on February 9, 1999, the COUNTY and TANDEM, a Delaware corporation and a wholly owned subsidiary of COMPAQ COMPANY, a Delaware corporation entered into COUNTY Agreement Number 72017 (hereinafter "Agreement") to provide computer hardware maintenance services; and
- B. WHEREAS, on May 3, 2002, the corporate merger of Hewlett Packard Company and COMPAQ Company became effective;
- C. WHEREAS, the Agreement currently expires on August 8, 2005; and
- D. WHEREAS, COUNTY and CONTRACTOR desire to extend the term of this Agreement to avoid interruption of services.

NOW THEREFORE, in consideration of the foregoing recitals, all of which are incorporated as part of this AGREEMENT, COUNTY and CONTRACTOR hereby further agree as follows:

- 1. The AGREEMENT shall be extended for a period not to exceed six (6) months, effective August 9, 2005.
- 2. The maximum amount payable for the services provided through this extension Amendment shall not exceed:

Equipment and Maintenance \$ 181,519.00 15% Contingency \$ 26,221.00 Time and Materials \$ 8,740.00

3. There is no guarantee that the maximum aggregate amount payable will be paid during this extension period.

## **COUNTY OF LOS ANGELES**

## AMENDMENT NO. 11 TO AGREEMENT NO. 72017 FOR THE PROVISION OF HARDWARE COMPUTER MAINTENANCE

Except as expressly provided in this Amendment Number 11, all other provisions, and conditions of the AGREEMENT shall remain the same and in full force and effect.

Contractor and the person executing the Amendment on behalf of Contractor hereby represent and warrant that the person executing the Amendment for Contractor is an authorized agent who has actual authority to bind Contractor to each and every term, condition, and obligation of the Agreement and that all requirements of Contractor have been fulfilled to provide such actual authority.

## **COUNTY OF LOS ANGELES**

# AMENDMENT NO. 11 TO AGREEMENT NO. 72017 FOR THE PROVISION OF HARDWARE COMPUTER MAINTENANCE

**IN WITNESS WHEREOF**, the parties hereto have caused this Amendment Number 11 to be executed on its behalf by its duly authorized officers, effective as of August 9, 2005.

	COUNTY OF LOS ANGELES
ATTEST: VIOLET VARONA-LUKENS Executive Officer/Clerk Board of Supervisors	By:Chair, Board of Supervisors
By:	
Deputy	CONTRACTOR HEWLETT PACKARD COMPANY, A DELAWARE CORPORATION
	By: Jul Kor
	Name: Teel Foldman
	Title: District Mar
	Date: 2/2//05
APPROVED AS TO FORM:	, ,,
RAYMOND G. FORTNER County Counsel	
GARY GROSS Principal Deputy County Counse	
Date: 7/20/05	

## **CIO ANALYSIS**

# AMENDMENT NUMBER 11 TO AGREEMENT 72017 FOR MAINTENANCE SERVICES FOR SHERIFF'S DEPARTMENT'S MOBILE DIGITAL COMMUNICATIONS SYSTEM

CIO RECOMMENDATION:	APPROVE APPROVE WITH MODIFICATION DISAPPROVE	
Contract Type:  New Contract  Sole Source Contract		
New Contract Term:	Base Term: 6 Months # of Option Yrs: 0	
Contract Components: Software Professional Services	<ul> <li>☐ Hardware</li> <li>☐ Maintenance services</li> </ul>	
Project Executive Sponsor:	Chief Michael Aranda	
Budget Information:		
Y-T-D Contract Expenditures	\$1,905,177	
Requested Contract Amount	0	
Aggregate Contract Amount	\$2,178,504	
Project Background:		
Yes No	Question	
	atively mandated? The Sheriff's Department is required to ated computer-aided dispatch system.	
☐ ☐ Is this project subvented? If yes, what percentage is offset?		
Strategic Alignment:		
Yes No	Question	
Sheriff Mobile Digital Number 1: Service Goal Number 8: Pu		
Yes No	Question	
Automation Plan? N	stent with the currently approved Department Business Maintenance for this system is included in the Sheriff's 005-2006 budget and Business Automation Plan.	

Strat	Strategic Alignment, continued:		
		Does the project's technology solution comply with Los Angeles County's I/T	
		Directions Document? The Hewlett Packard (HP) computer hardware complies	
		with the following goal within the I/T Directions document:	
		Goal 1: Conducting government electronically.	
		Does the project technology solution comply with preferred County of Los Angeles	
		IT Standards? This is a maintenance contract for legacy hardware the Department	
		intends to replace with current standard technology in the near future. The	
		computer hardware is a special high availability type that is designed for computer-	
		aided dispatch systems.	

### Introduction:

The Sheriff's Department (Sheriff) is requesting your Board's approval of Amendment Number 11 (Amendment) to Agreement Number 72017 (Agreement) with Hewlett Packard (HP) for maintenance services of the Sheriff's Mobile Digital Communications System's (MDCS) computer. The proposed Amendment extends the original Agreement's term by six (6) months. The Total Maximum Sum for the Agreement will not increase during Amendment Number 11's extended term. A re-allocation of the original Agreement's contingency funds and a reduction in hardware covered under the Agreement will provide the \$216,480 needed for the proposed Amendment.

Agreement 72017 is included in the contracts listing within the Sheriff's Department's 2005-2006 Business Automation Plan and the Sheriff's Fiscal Year Information Technology Budget. The Sheriff's general fund budget will provide funding for this Agreement.

## **Project/Contract Description:**

The present maintenance Agreement Amendment expires August 8, 2005. This new Amendment will allow the Sheriff to complete the current competitive solicitation Request For Bid (RFB) process and to negotiate a new contract with the highest rated vendor. The Department has already posted the solicitation on the County Web site.

## **Project Background:**

MDCS is a computer-aided dispatch system, located at the Sheriff's Communications Center and at substations throughout the County, which supports 9-1-1 emergency calls to Sheriff's patrol vehicles in the field. The Sheriff's Department requires its MDCS computer equipment to be maintained 24 hours a day, seven (7) days a week to enable the Department to provide the same quality of service to over 2.6 million residents within Los Angeles County.

The Sheriff has been using Tandem computers for the MDCS computers since July 1990. Tandem was acquired by Compaq Incorporated in February 1999. Compaq was than acquired by Hewlett Packard in May 2004.

The Sheriff had contacted the County's Internal Services Department in an effort to add the MDCS computers to the HP Countywide Maintenance Agreement but was not offered a comparable discount on the required maintenance services.

## **Project Justification/Benefits:**

The Amendment will allow the Department to complete the competitive solicitation process and to negotiate a new contract with the highest rated vendor. Ongoing maintenance is critical in providing a reliable hardware environment to support the Sheriff's Mobile Digital Communications System.

## **Project Metrics:**

The metrics and standards established under the original Agreement have been effective over the existing term of the Agreement. HP has maintained the MDCS equipment according to these standards with no problems encountered.

## Impact If Proposal Is Not Approved:

The Sheriff must maintain the MDCS equipment. If the Amendment is not approved, the Sheriff will have to pay non-contract rates for the equipment maintenance, which may be substantially higher.

#### **Alternatives Considered:**

The Sheriff has no other alternative.

## **Project Risks:**

There are no project risks associated with the Amendment.

## Risk Mitigation Measures:

No risk mitigation measures are needed.

## **Financial Analysis:**

The re-allocated funding under the Agreement is itemized below:

Hardware maintenance costs	\$181,519.00
15% Contingency funds	\$26,221.00
Time and materials funds	\$8,740.00
Payable under this Amendment	\$216,480.00

The hardware maintenance costs are for maintenance of MDCS equipment located at the Sheriff's Communications Center and at substations throughout the County. The contingency funds are for any new or additional equipment needed within the MDCS network. The time and material funds are for any non-standard services required to support the MDCS network.

Total Maximum Sum for the Agreement will not increase during Amendment Number 11. A reallocation of the original Agreement's contingency funds and a reduction in hardware covered under the Agreement will provide the \$216,480 needed for the proposed Amendment's extension of time.

## **CIO Recommendations:**

My office supports this action and recommends approval by your Board.

#### CIO APPROVAL

Date Received: July 19, 2005

Prepared by:

Date:

July 20, 2005

July 20, 2005

Approved:

Date:

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